



Patricia Cross <bcq12020@gmail.com>

A new ticket #1643 has been created by Patricia Cross

1 message

Ask the POA <askthepoa@bigcanoepoa.org>
Reply-To: support.1602250646tstzcssozbmc@uvdesk.com
To: bcq12020@gmail.com

Fri, Oct 9, 2020 at 9:37 AM

**New Ticket Created**

Hi Patricia Cross,

A new ticket #1643 has been created by Patricia Cross from bcq12020@gmail.com. Please click on the following link to view the ticket [#1643](#).

Ticket Message:

- 1) Has the updated Reserve Study (prepared by the team that was on site in early August) been received?
- 2) If so, when will it be posted to the POA website?

Thanks in advance for your help.

Patricia Cross
10438 Big Canoe

Thanks and Regards,

Ask the POA

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Patricia Cross <bcq12020@gmail.com>

New Reply Added to Ticket #1643

1 message

Ask the POA <askthepoa@bigcanoepoa.org>
Reply-To: support.1602250646tstzcssoozbmc@uvdesk.com
To: bcq12020@gmail.com

Fri, Oct 9, 2020 at 5:36 PM

**New Reply to Ticket**

Hi Patricia Cross,

A reply has been added by Scott Auer to your ticket #1643. Please click on the following link to view and reply to the message [#1643](#). You can also view the ticket message below and reply back to this email to respond.

Ticket Message:

Hello Patricia. We have received the first draft of the Reserve Study. Our next step is to review it against our 10 year capital projection, and reconcile any discrepancies we find with the respective department heads. This process will continue into November, since we are now in the middle of our 2021 budget cycle which definitely takes precedence. The Capital Reserve Study really affects our planning a few years down the road, and has very little impact on our 2021 planning.

When this process is complete we will certainly post it on the website.

Thank you,

Scott Auer,
General Manager

Thanks and Regards,

Ask the POA

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