



Patricia Cross &lt;bcq12020@gmail.com&gt;

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**A new ticket #18354 has been created by Patricia Cross**

1 message

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**Ask the POA** <askthepoa@bigcanoepoa.org>  
Reply-To: support.1756834340mqfhpvarfoxp@uvdesk.com  
To: bcq12020@gmail.com

Tue, Sep 2, 2025 at 1:32 PM

**New Ticket Created**

Hi Patricia Cross,

A new ticket #18354 has been created by Patricia Cross from [bcq12020@gmail.com](mailto:bcq12020@gmail.com). Please click on the following link to view the ticket [#18354](#).

**Ticket Message:**

According to Finance Committee minutes, a **\$132k** contract has been awarded to Crystal Services, Inc. for cleaning of the clubhouse. I have several questions which follow:

- Was this contract put out to bid and were three bids received?
- Where will this expense be allocated?
- And finally, please provide the address/location of Crystal Services, Inc.

Thank you in advance for your assistance.

Patricia Cross

10438 Big Canoe

Thanks and Regards,

Ask the POA



Patricia Cross &lt;bcq12020@gmail.com&gt;

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**New Reply Added to Ticket #18354**

1 message

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**Ask the POA** <askthepoa@bigcanoepoa.org>  
Reply-To: support.1756834340mqfhpvarfoxp@uvdesk.com  
To: bcq12020@gmail.com

Wed, Sep 10, 2025 at 9:33 PM

**Ask the POA(Jim C.)**

Sep 10, 2025, 9:33 PM EDT

**New Reply to Ticket**

Hi Patricia Cross,

A reply has been added by Jim Conneely to your ticket #18354. Please click on the following link to view and reply to the message [#18354](#). You can also view the ticket message below and reply back to this email to respond.

**Ticket Message:**

Dear Ms. Cross:

Response to your questions:

1. Yes, the contract was put out to bid and three bids received.
2. The expense will be allocated the housekeeping department.
3. We do not share details of our contracts.

Thank you for your inquiries.

James F. Conneely

Treasurer - POA Board of Directors

[jconneely@bigcanoepoa.org](mailto:jconneely@bigcanoepoa.org)

Thanks and Regards,

Ask the POA